

2025

Annual Business Conference

**“Building Transformational Business
Strategies: Leading Through Change
with Agility & Strategy.”**

27-29 August 2025

— Avani Victoria Falls Resort, Livingstone



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2025 Annual Business Conference

GUEST OF HONOUR



**HON. CHIPOKA
MULENGA**

Minister of Commerce,
Trade and Industry

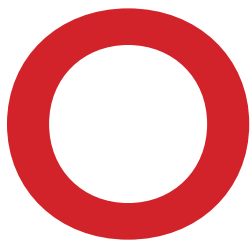
CHIEF HOST



YANDE MWENYE,
FCCA, FZICA

ZICA President

NOTE FROM 2025 ANNUAL BUSINESS CONFERENCE CHAIRPERSON – MS. JANICE MATWI



n behalf of the
organising partners,
ACCA Zambia, the
Zambia Institute
of Chartered
Accountants (ZICA),
and the Chartered

Institute of Management Accountants
(CIMA). It is my profound honour and
pleasure to extend a warm welcome
to you all to the 2025 Annual Business
Conference.



In an era defined by unprecedented
disruption, rapid technological advancement, and shifting global dynamics,
the call for resilient and visionary leadership has never been louder. This
year, we have chosen a theme that sits at the very heart of this challenge:
***“Building Transformational Business Strategies: Leading Through
Change with Agility & Strategy.”***

This theme is not merely a topic for discussion; it is an imperative for survival
and growth. It speaks to the critical need for businesses and professionals to
move beyond traditional models, to embrace innovation, and to pivot with
purpose. Agility is no longer a buzzword but a core competency, and strategy
is the compass that must guide our every adaptive move.

Over the course of this conference, we are privileged to host a remarkable
gathering of thought leaders, industry experts, and pioneering practitioners.

Together, we will dissect what it truly means to lead transformation. We will explore how to embed strategic foresight into our organisations, harness the power of digital transformation, cultivate a culture of continuous learning, and build enterprises that are not only profitable but also sustainable and resilient for the long term.

This joint initiative by ACCA, ZICA, and CIMA stands as a powerful testament to the collaborative spirit of our profession. It reflects our shared commitment to strengthening the accountancy and finance landscape in Zambia and beyond, by fostering dialogue, sharing knowledge, and equipping professionals with the insights needed to drive meaningful change. To our speakers, thank you for generously sharing your expertise and experiences. To our sponsors and partners, your support is invaluable in making this event a reality. And most importantly, to you, the delegates, your participation and engagement are what will truly energise our discussions and ignite new possibilities.

I encourage you to network actively, challenge perspectives, ask probing questions, and leave here not just with new concepts, but with actionable strategies and a renewed sense of purpose.

Let us begin this journey of learning and transformation together.

Welcome, and may this conference be a catalyst for your next great breakthrough.

Thank you!

PROGRAMME

2025 Annual Business Conference

"Building Transformational Business Strategies: Leading Through Change with Agility & Strategy."

27-29 August 2025

Avani Victoria Falls Resort, Livingstone

- ARRIVAL DATE: TUESDAY 26th August 2025 - CHECK IN 10:00 TO 20:00HRS

DAY 1 – Wednesday 27th August 2025

MORNING SESSION 1 - INAUGURAL OPENING CEREMONY

Time	Topic	Speaker / Presenter	Session Chair
08:30	Marketing slot – Gold Sponsor	BDO	Patricia Mukangandu Hantumba
08:45	Arrival Guest of Honour	Hon. Chipoka Mulenga, MP. Minister of Commerce, Trade and Industry	
08:50	National Anthem & Prayer		
09:00	Welcome Remarks	Mrs. Janice Matwi, ABC Conference Chairperson	
09:05	Opening remarks (ZICA)	Mrs. Yande Mwenye, President -ZICA	
09:10	Keynote address	Hon. Chipoka Mulenga, MP. Minister of Commerce, Trade and Industry	
09:50	An AI Enabled Professional	Mrs. Janice Matwi, Employer Relationships Lead for Africa & Zambia Country Manager	Prudence Muchinouta

Photo Session

10:30 – 11:00 – TEA / COFFEE BREAK

MID MORNING SESSION

Time	Topic	Speaker	Session Chair
11:00	Building Transformational Business Strategies: Leading Through Change with Agility & Strategy.	Mr. Sebastian Zuze, CEO – Business Standards and Systems Certification (BSSC)	
12:00	Plenary / Discussion		
12:30	Lunch Break		

13:30 – LUNCH BREAK AND CLOSE OF DAY 1

DAY 2 – Thursday 28th August 2025

MORNING SESSION 1 - SUSTAINABILITY READINESS

Time	Topic	Speaker / Presenter	Session Chair
08:30	Marketing slot	Ahava	Mulendo Siame
08:40	ZICA's role in ensuring Industry's readiness for the implementation of S1 & S2	Mr. Eleutherious Syamutondo, Member - Adoption Readiness Working Group, ZICA	
09:20	Value beyond compliance - How corporate performance ties in with sustainability	Mrs. Lizzie M Muwowo, Senior Manager Corporate Finance – Copperbelt Energy Corporation (CEC)	
10:00	Plenary / Discussion session		

10:30 – 11:00 TEA / COFFEE BREAK

MID MORNING SESSION – COMPLIANCE AND REGULATORY

Time	Topic	Speaker / Presenter	Session Chair
11:00	ZABS: Building Transformational Business Strategies: Leading Through Change with Agility & Strategy	Mr. Nathan Sing'ambwa, CEO -Zambia Bureau of Standards (ZABS)	
11:40	Emerging regulations on road safety such as demerit points system	Mr. Peter Mulyata, Legal Officer-Prosecution. Road Transport and Safety Agency (RTSA)	
12:20	Suspension of Withholding VAT, Updates on Smart Invoicing and Updates on recent Tax Changes	Mr. Dingani Banda, Commissioner General, Zambia Revenue Authority (ZRA)	
13:00	Plenary / Discussion		

13:30 – LUNCH BREAK AND CLOSE OF DAY 2**DAY 3 – Friday 29th August 2025****MORNING SESSION 1 - THE TECHNICAL AND HEALTH SESSION**

Time	Topic	Speaker / Presenter	Session Chair
08:15	Marketing slot	TBA	Mpangwe Kasonso
08:30	Adaptability and Agility in Entrepreneurship: Transformational Leadership Strategies for a Tech-Driven World	Prof. Pinalo Chifwanakeni, Vice Chancellor - University of Lusaka	
09:45	Importance of Culture Vs quality of services in an Organisation	Thulile Kavimba Mumba, Partner - PKF	
10:00	Plenary Session		

10:15 – 10:45 TEA / COFFEE BREAK

Time	Topic	Speaker / Presenter	Session Chair
10:45	The transformative power of exercise -Focusing on heart health and general well-being.	Ms. Angela Muyanga - Physiotherapist	
11:30	Call for Continued Collaboration in Finance Reform	Mrs. Janice Matwi, Employer Relationships Lead for Africa & Zambia Country Manager	
12:00	Redefining retirement 101	Mr. Sebastian Zuze, CEO – Business Standards and Systems Certification (BSSC)	
12:30	Plenary Session		
12:45	Official Handover to Next Year's Host & Save the Date Teaser for 2026	Mrs. Janice Matwi, Employer Relationships Lead for Africa & Zambia Country Manager	
12:50	Closing remarks	Mr. Joseph Matimba, Vice President-ZICA	
13:00	Lunch		
19:00	Moonlight Feast Dresscode: Smart Casual	Zambezi Junction	

ABOUT THE SPEAKERS

2025 ANNUAL BUSINESS CONFERENCE CHIEF HOST

YANDE MWENYE, FCCA, FZICA

ZICA President

Ms. Yande Mwenye is a seasoned financial, governance and corporate insolvency practitioner with a rich professional history spanning over 21 years across four continents (Zambia, Australia, Europe Norway and the United Kingdom Channel Islands), particularly in the private sector and audit practice with one of the top 9 tier of international audit firms, showcasing her global expertise. She is a fellow of both ACCA and ZICA and also a member of the Institute of Directors.



Notably, she stands as leading one of the top wholly owned Zambian firms and until recently the only woman running an international audit practice in the country. She is passionate about matters of ESG, particularly in areas of compliance, financial excellence, governance and corporate responsibility solidifying her position as a distinguished leader in the financial and corporate sector. She is a member of the UN Global compact

She is currently Managing Partner of YSM Chartered Accountants, a full service professional firm. She also serves on the boards of Crucible, as Board Chair, First National Bank Zambia (FNB), Chairs audit committee, American Chamber of Commerce (AMCHAM), Treasurer and is Co-Owner of Monyx Estates Limited (a real estate company). She also provides mentorship for women in the boardroom.

2025 ANNUAL BUSINESS CONFERENCE CHAIRPERSON

JANICE MATWI

ACCA Employer Relationships Lead for Africa
& Zambia Country Manager

Janice Matwi is a globally recognized business leader, known for her strategic acumen and ability to drive growth across complex, multi-regional operations. As the Regional Head of Employer Relationships for Africa and ACCA Zambia Country Head at ACCA, she has a proven track record in leading diverse teams, enhancing performance management, and navigating the challenges of the global business landscape.



Beyond her corporate achievements, Janice is deeply committed to social impact. She serves as a board trustee for PEAS, a UK-based charity advocating for quality secondary education for underprivileged children in Africa. Additionally, she has played a vital role in the growth of Zambia's fintech sector, providing strategic guidance to startups and supporting MSMEs through her expertise.

With an MBA from Essex Business School, Janice's leadership extends across the financial technology, pay television, and telecommunications industries. Her unwavering dedication to diversity, equity, and inclusion (DEI) is reflected in her efforts to dismantle systemic barriers and create more equitable workplaces.

Janice's contributions have earned her numerous accolades, including the UNCDF Private Sector Champion award, the Global ACCA CEO Award, and most recently, she was recognised as one of the Top 100 Career Women in Africa 2024. The Top Career Women in Africa List recognises the outstanding achievements of remarkable women defying the odds and disrupting the status quo in their industries. These honors underscore her ability to inspire transformation and lead in dynamic environments.

A sought-after speaker, Janice addresses key topics such as diversity and inclusion as a business strategy, SME sustainability, the future of work, transformative leadership, and personal branding. As the Founder of 'A Seat At The Table,' she mentors emerging leaders and shares her insights through platforms like TEDx and inclusion-focused events.

Connect with Janice Matwi on LinkedIn and explore her insights on YouTube for a deeper understanding of the evolving business landscape.

NATHAN SING'AMBWA

ZABS Executive Director

Nathan Sing'ambwa is the Executive Director (CEO) of the Zambia Bureau of Standards (ZABS) and is a member of the governing Council of the African Organisation for Standardisation (ARSO) which consists of 44 African member States. ARSO is an intergovernmental body under the Pan-African arm of the African Union. He also chairs the ARSO Champions Committee, which promotes the inclusion of African States who are non-members of ARSO to become members and advocates for the harmonisation, adoption, and application of quality standards across member States. With over 27 years of experience in finance, audit, standardisation and conformity assessment, and corporate leadership, he is a Fellow of both ACCA and ZICA, holds an MBA, and is a member of the Institute of Directors of Zambia. His career includes senior leadership roles at ZABS since 2009, Risk Control and Audit Manager at TAP Zambia Limited, and various accounting positions at Ndola City Council. He has also served on the Audit Committee of Chilanga Municipal Council and the Finance & Administration Committee of the Zambia Institute of Human Resources Management (ZIHRM).



ANGELA CECILIA MUYANGA

Principal Physiotherapist, National Heart Hospital

A highly accomplished physiotherapist with over 26 years of dedicated clinical practice, education, and professional development in the field of physical rehabilitation. Renowned for her compassionate care, clinical precision, and commitment to advancing physiotherapy in Zambia.

Throughout her career, Angela has worked across diverse clinical settings, specializing in musculoskeletal, neurological, and community-based rehabilitation. Her deep understanding of patient-centered care and functional recovery has enabled her to help countless individuals regain mobility, independence, and improved quality of life.



As a clinical instructor, Angela brings a wealth of practical knowledge and a passion for teaching, fostering the next generation of physiotherapists with rigor, compassion, and integrity. Angela is passionate about advancing physiotherapy practice in Zambia and mentoring the next generation of practitioners to deliver holistic, patient-centered treatment.

Her professional ethos is grounded in lifelong learning, collaboration, and the belief that physiotherapy is a vital part of holistic healthcare. With over two decades of hands-on experience Angela continues to be a driving force in improving health outcomes through rehabilitation in Zambia.

PETER MULYATA

RTSA Legal Officer-Prosecution

Peter Mulyata is currently working for Road Transport and Safety Agency (RTSA) as Legal Officer-Prosecution. He did his Primary Education at Basanga Primary School and thereafter Secondary education at Namwala Secondary School.

In 1995 he joined the Zambia Police Service as a constable and rose through the ranks to the position of Chief Inspector. He became an instructor in Law and Police Duties at Lilayi Police Training College from 1998 to 2001.

Following his completion of a course in Advanced Prosecutions at National Institute of Public Administration (NIPA), he was transferred to Lusaka Division as Senior Prosecutor.



In 2005 he served under the United Nations Mission in Liberia (UNMIL) as mentor, trainer and advisor to the Liberia National Police. In 2006 he left the Police Service and joined Sun International Zambia now Avani as Security Manager. He was a Focal person on Security during the United Nations World Tourism Organization conference (UNWTO) which was Co-hosted by Zambia and Zimbabwe in 2012.

In 2004 he authored a Prosecutors manual for the Anti-Corruption Commission (ACC) under the sponsorship of Department for International Development (DFID). He is an Author of Prosecutors' handbook. He holds a Bachelor of Laws degree and is currently pursuing a Masters' degree in Environmental Law.

LIZZIE M MUWOWO

Senior Manager - Corporate Finance Copperbelt Energy Corporation PLC

Qualifications:

Bachelor of Accountancy (University of Zambia), International Diploma in Risk Management (Institute of Risk Management) UK, Fellow of the Association of the Chartered Certified Accountants (UK), Member of ZICA.

Experience:

Lizzie has over 30 years as a finance professional. Over the years, she has worked in various roles including financial operations, project finance, strategy setting and performance management, internal audit, and business process re-engineering.

Currently, she works as Senior Manager – Corporate Finance in CEC PLC. In this role, Lizzie has responsibility for:

- Evaluating the financial viability of targeted investments, ensuring alignment with corporate strategy and investment policy, and is involved in structuring and arranging financing.
- Heads the treasury function, ensuring efficient management of the Company's working capital and optimization of money market investments; and
- Works with newly established subsidiaries or joint venture companies to set up financial controls and reporting systems.



DINGANI BANDA

Zambia Revenue Authority Commissioner General

Dingani is a combined business strategist and currently serves as Commissioner General of the Zambia Revenue Authority (ZRA) since his appointment in October, 2021. He has attained twenty-three (23) years experience in the public and private sectors, having started his career with the international auditing and consultancy firm then known as Coopers & Lybrand. He has since served 15 years of his career in tax administration as Assistant Commissioner responsible for Data Management and Business Intelligence; Team Leader for Business Process Re-engineering (BPR) in



the modernisation of Domestic Taxes project; Deputy Commissioner for Operations in Customs Services; and Commissioner for Customs Services. He also served as Commissioner Modernisation & Corporate Strategy charged with the responsibility of developing and implementing transformational tax administration reforms ZRA. Dingani holds an MBA from the Erasmus University's Rotterdam School of Management (RSM) of Netherlands and also attended an MBA Exchange programme at the China Europe International Business School (CEIBS) in Shanghai.

He holds a BSc degree in Mathematics (with minor in Computer Science) from the University of Zambia and a Diploma in Accounting and Finance from Association of Chartered and Certified Accountants (ACCA) of the UK. Dingani is passionate about community service. He has in the past served on voluntary basis at the Board of the Childcare & Adoption Society of Zambia, Lusaka Branch and also as President for the Rotary Club of Kusinta.

THULILE KAVIMBA

Partner, PKF Zambia Chartered Accountants

Thulile is a Partner at PKF Zambia Chartered Accountants with over 18 years of experience in both public practice and industry. At PKF Zambia, she is the partner in charge of assurance services and also head of quality and training. She is a member of ZICA Technical Committee and a former council member of ZICA. She also serves on two sub-committees in ZICA: Insurance and ESG. She is a fellow of ACCA and ZICA.



SEBASTIAN ZUZE

Chief Executive Officer - Business Standards
and Systems Certification

Sebastian Zuze is the CEO at the Business Standards and Systems Certification a regional body operating under the tenets of the African Continental Free Trade Area Agreement. BSSC overall goal is to ensure enhanced Trade and Competitiveness of African Economies. He has held various leadership positions in Zimbabwe, South Africa and Mozambique starting as a Production Management Trainee, Plant Manager, Strategic Business Unit Manager and Manufacturing Executive. Sebastian is the immediate past Director Certification Services at the Standards Association of Zimbabwe. He is a Lead Trainer for the “Redefining Retirement 101” program which equips Employees, Retirees, their Families and Organizations with the Knowledge, Skills and Attitude to Thrive in Retirement despite the VUCA Environment.



PROF. PINALO CHIFWANAKENI

Founder/Vice Chancellor, University of Lusaka

Prof. Pinalo Chifwanakeni is the Founder and Vice Chancellor of the University of Lusaka, one of Zambia's leading private institutions of higher learning. With a professional background in Accounting and extensive experience in academia and business, he established the University with a clear vision: that higher education must not remain theoretical, but translate into practical, working solutions that drive innovation, wealth creation, and economic empowerment.



Under his leadership, the University has expanded to three campuses and now serves over 14,000 students drawn from Zambia and across the region. Prof. Chifwanakeni is a strong advocate of academic programmes that blend theory with practice, equipping graduates to excel in the job market while also empowering them to create and grow their own enterprises.

Through strategic partnerships, research promotion, and a sustained commitment to excellence, he continues to shape the higher education landscape and advance education as a catalyst for sustainable development in Zambia and beyond.

ELEUTHERIOUS SYAMUTONDO, FCCA, FZICA

Head of Finance, Zambia National Commercial Bank Plc

Eleutherious is a seasoned and distinguished finance professional with over 15 years of extensive experience having served in both private and public sector. His expertise encompasses financial and regulatory integrated reporting, asset management, taxation, audit and assurance, IFRS interpretation and implementation, strategic planning and implementation among others.



He is a Chartered Accountant and a Fellow of both the Association of Chartered Certified Accountants (ACCA) and the Zambia Institute of Chartered Accountants (ZICA). He is currently the Head of Finance at Zambia National Commercial Bank Plc and also serves as Chairperson of the Tax and Financial Reporting Sub-Committee of the Bankers Association of Zambia and is a member of the ZICA Technical Committee.

Prior to joining ZANACO, he held senior managerial position at Deloitte, where he provided advisory and assurance services to clients in multiply sectors.

SESSION CHAIRS

PATRICIA MUKANGANDU HANTUMBA, FCCA , FZICA

Director of Membership and Corporate Services

Ms Hantumba is a Fellow of ZICA with over 24 years of experience in the profession. She holds a Master Degree in Business Administration (MBA) (Herriot Watt University) a Bachelors of Arts Degree (UNZA), BSc in Applied Accounting (Oxford Brookes), ACCA, NATEch, CIA., DipTax,



PRUDENCE MUCHINOUTA, CA(Z), FCCA, ACMA, CGMA

Chairperson, ACCA Zambia Member Network Panel

Prudence Muchinouta is a Chartered Accountant and finance leader with over 15 years of experience spanning financial governance, ESG integration, and impact finance. She currently serves as Chairperson of the ACCA Zambia Member Network Panel, championing the advancement of the accounting profession and supporting capacity-building for finance leaders across the country.



A Fellow of ACCA, a Chartered Global Management Accountant (ACMA, CGMA), and a member of the Institute of Chartered Accountants of Zambia (CA Zambia), Prudence combines technical expertise with a mission-driven approach to finance. She works as a Fractional CFO and strategic advisor to SMEs, social enterprises, and impact funds across Africa, strengthening financial systems, mobilizing resources, and aligning capital with sustainable growth.

Prudence is currently pursuing the Global Executive MBA with Alliance Manchester Business School, furthering her leadership in global finance and sustainability. She is also an active voice in advancing gender-lens investing and climate finance through networks such as the 2X Forum and The Rallying Cry.

MULENDO SIAME, FCCA

Lead Trader, Eclipse Solutions Limited

Mulendo Siame has 17 years of work experience and is currently the Lead Trader at Eclipse Solutions Limited. He previously worked for Tractorzam Limited as Finance Manager, Zamanita as Financial Accountant, Zambeef Products PLC (Huntley Farms, Chisamba) as Finance and Administration Manager and Cargill as Planning and Customer Service Lead.



He is also a Director and Board member of IMMIA Finance Ltd and he has previously served as ACCA Zambia Network Panel Chairperson and International Assembly Member. He also served on the ZICA Council as Chairperson of the membership committee and vice chair of the taxation committee.

MPANGWE KASONSO, ACMA CGMA AZICA MCI Arb

Chartered Accountant & Arbitrator

Mpangwe is an accomplished Chartered Management Accountant, Tax Specialist, a qualified and practicing Arbitrator. With over 23 years of work experience Mpangwe's work experience spans across Banking, Telecoms, Taxation, Training and Consulting.

Today he plays various professional roles including those of:



- Owner, Founder & Managing Partner at Mpangwe Kasonso Chartered Accountants a firm specialising in Accounting, Business Advisory, Tax, Data Science & Arbitration Services.
- Branch Committee Member (Treasurer) at the Chartered Institute of Arbitrators (CI Arb) Zambia Branch.
- Audit & Risk Committee Board member at FibreCom (ISP Subsidiary of Zesco)
- Board Member at AHDI Zambia

2025

**Annual
Business
Conference**

Moonlight Feast

Friday 29th August 2025
Venue: Zambezi Junction
Time: 19:00hrs
Dress code: Smart Casual

**USE YOUR
CONFERENCE
NAMETAG
FOR ENTRY**

ZICA

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